



ecoTech Umwelt-Messsysteme GmbH
Bereich Service
Klara-M.-Faßbinder-Straße 1A
53121 Bonn

Submission of devices

Dear customers,

For the testing and fault analysis of your devices, we would require further information. Please complete the following form carefully so that we can help you as effectively as possible.

Error report

Submitting institution (name, address, contact person, telephone number, e-mail address):

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Article name(s) of the device(s):

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Serial number(s) of the device(s):

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Age of the device(s) (year of commissioning (approx.)):

ecoTech order number, if known:

Problem/error description, as detailed as possible; if necessary, separately via e-mail:

Further important notes:

1. Maintenance

If you are sending the device for regular maintenance, simply enter "Regular maintenance" in the "Error description" field.

2. Sending the device – Informing us/Scheduling

If possible, please inform us in advance if you intend to send a device to us. We can avoid unnecessary waiting times by scheduling an appropriate appointment.

3. Declaration of health and safety

If your device has been used in a health-critical environment, we require a clearance certificate from you. We will be happy to provide you with a corresponding form.

If you have any questions, please contact us.

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Your ecoTech-Team